

Post-Baccalaureate Certificate: Quality Management and Patient Safety (15 credits)

Develop the skills necessary to lead efforts to improve and promote patient safety management best practices. Students are required to complete five (5) courses in Quality Management and Patient Safety concentration to earn the Post-Baccalaureate Certificate. All courses are transferable to the master's degree.

- HCM 660 Planning for Evidence Based Practice
- HCM 662 Quality Management in HealthCare
- HCM 667 Customer Relationship Management
- HCM 665 Patient Satisfaction and Quality Improvement
- HCM 669 Patient Advocacy for Healthcare Quality